

Long Hollow Student Experience Team

Main Question: How can we make a student and family feel welcomed from the moment they park their car to the moment they leave our campus?

Purpose of role: To provide first point connection to new guests and ensure every family feels welcomed. To be present with the family from drop-off until pick-up.

Romans 15:7 - Therefore welcome one another, just as Christ also welcomed you, to the glory of God.

Helpful Tips:

1. Welcome with a Smile

- a. 1 Peter 1:8 - "Though you have not seen him, you love him; though not seeing him now, you believe in him, and you rejoice with inexpressible and glorious joy."
- b. Students are more likely to want to be at Long Hollow if we act like we are excited to be there.
- c. Be excited for the opportunity to welcome new guests.
 - i. Everyone has a first time visit at some point.

2. Help the Family Feel Noticed and Seen

- a. Ask them questions
 - i. How are you?
 - ii. Did you move here?
 - iii. What school are you going to?
- b. Point them to the next person before leaving them
 - i. Introducing them to the next checkpoint will allow them to feel welcomed and comfortable.

3. Represent the Ministry.

- a. You are the first impression of Long Hollow.
- b. The way you interact with students, parents, and families represents the student ministry and ultimately the church as a whole.
- c. Think about the way you would want to feel welcomed if it was your first at Long Hollow.

